



# Safety groups

Today, organizations operate, often with limited resources, in an increasingly competitive environment. Fortunately, TELUS Health (formerly LifeWorks) has solutions that address these challenges. See why over 10,000 organizations in Quebec put their trust in us.

Our integrated solutions will help you meet two critical needs:

## Improve productivity



Prevent work accidents and occupational illnesses.



Manage CNESST claims.



OHS training (online platform).



Effective OHS tools.

## Reduce costs



Lower contributions to the CNESST.



Post-trauma support.



Control accident-related expenses.



Eliminate and reduce risk.

## Dimension advantages

	Levels								
	Dimension 1			Dimension 2			Dimension 3		
	Concerto safety group	Crescendo safety group	Solo (not in safety group)	Concerto safety group	Crescendo safety group	Solo (not in safety group)	Concerto safety group	Crescendo safety group	Solo (not in safety group)
<b>Additional employer obligations</b>									
Existing health and safety committee/ mechanisms for worker participation.				✓			✓		
Existing OHS orientation and integration of new workers.				✓			✓		
Existing workplace inspection.				✓			✓		
Temporary assignment handled 100% by employer.				✓			✓		
<b>Training</b>									
Animated information videos.	✓	✓		✓	✓		✓	✓	
Public webinar – Safety group: key actions.	✓	✓		✓	✓		✓	✓	
Public webinar – Claims management: best practices.	✓	✓		✓	✓		✓	✓	
Public webinar – Temporary assignment: best practices.	✓	✓		✓	✓		✓	✓	
Post-training online coaching.	1 hour/year			3 hour/year			Dedicated bank of hours		
Webinar – OHS committee: best practices.				✓	✓		✓	✓	
Webinar – Orienting new workers to OHS: starting off on the right foot.				✓	✓		✓	✓	
Webinar – Workplace inspections: good practices in risk and hazard identification.				✓	✓		✓	✓	
Webinar – WHMIS.				✓	✓		✓	✓	
Webinar – Psychological injury: managing CNESST claims.				✓	✓		✓	✓	
Invitation to a themed training webinar (public session).				✓	✓		✓	✓	
<b>Safety</b>									
Development of a safety group safety plan for each legal entity.	✓	✓		✓	✓		✓	✓	
Software to help create safety plans for construction sites.	✓	✓		✓	✓		✓	✓	
Intervention as required (OHS committee, CNESST/OHS) inspector, accident investigation and analysis.	✓	✓		✓	✓		Dedicated bank of hours		
Telephone follow-up on the progress of safety activities.				✓	✓		Dedicated bank of hours		
Safety outsourcing service – annual bank of hours.				1 block maximum 5 hours			Dedicated bank of hours		
Assessment of the OHS culture and management (diagnostic).							✓	✓	
Production of a personalized workplace inspection chart.							✓	✓	

# Dimension advantages

	Levels								
	Dimension 1			Dimension 2			Dimension 3		
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<b>Claims management</b>									
Support for employment injury claims processing and management, as well as the rehabilitation and return to work of workers who have suffered an employment injury during the term of the service agreement.	✓	✓		✓	✓		✓	✓	
Provide forms for worker's compensation policies and procedures, including the declaration of accident, temporary assignment, and accident investigation and analysis.	✓	✓		✓	✓		✓	✓	
Secure online tool for reporting OHS claims.	✓	✓		✓	✓		✓	✓	
Communication with the CNESST, OHS division.	✓	✓		✓	✓		✓	✓	
At the manager's discretion, request the division of costs for employment injury cases.	✓	✓		✓	✓		✓	✓	
At the manager's discretion, proceed with requests for independent medical examinations.	✓	✓		✓	✓		✓	✓	
Follow up on cases in dispute in cooperation with the legal services provider, as required.	✓	✓		✓	✓		✓	✓	
Legal services for a claim with the CNESST (OHS division).	✓	✓		✓	✓		✓	✓	
Independent medical examinations – general physician and orthopedist.	✓	✓		✓	✓		✓	✓	
Independent medical examinations – all specialities.				✓	✓		✓	✓	
Independent medical examinations – psychiatry.				✓	✓		✓	✓	
Coverage by the manager of the independent medical examination service – psychological case with alleged harassment (OHS division).				50%	50%		50%	50%	
Coverage by the manager of legal services – psychological case with harassment (OHS division).				50%	50%		50%	50%	
Coverage by the manager of ergonomic analyses to establish eligibility for a claim caused by repetitive movements.				50%	50%		100%	100%	
<b>Finances</b>									
Annual classification notice.	✓	✓		✓	✓		✓	✓	
Annual presentation by a finance advisor (on site or by phone).							✓	✓	
<b>Trauma service</b>									
Assistance for employees in the event of a serious incident that may lead to an employment injury.	4 hours/year			4 hours/year			4 hours/year		

Note: Some restrictions may apply.



## Integrated approach to total wellbeing.

We are the world leader in providing digital and in-person solutions that support the total wellbeing of individuals. Total wellbeing focuses on four main areas:



### Mental wellbeing

resilience and mental health.



### Financial wellbeing

managing finances effectively.



### Social wellbeing

building strong interpersonal relationships in all areas: work, personal life and in the community.



### Physical wellbeing

maintaining good health and an active life.

## Our total wellbeing solutions.

- Absence and disability management solutions
- Internet-based cognitive behavioral therapy (iCBT)
- Employee and family assistance program (EFAP)
- Retirement and financial solutions

Our health and safety solutions support this approach. We also offer integrated solutions to small and medium-sized businesses to help build organizational success while looking after the wellbeing of employees.



Call us today to learn more.

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